Farm Service Agency

July 2000





Taylor County, Wisc. – A Model Service Center

eople serving people, not just agencies providing programs." That's the motto of the Taylor County USDA Service Center in Medford, Wisc. And it fits. This service center, covering Taylor and Price counties, is a model of interagency teamwork.

The service center building houses FSA, NRCS, and RD, plus the University of Wisconsin Extension Service (UWEXT) and the state's Land Conservation Department (LCD). Pride and satisfaction in what the employees do for their customers has bonded the staffs together. Their spirit of cooperation spills over agency lines.

Customers with questions on any farm program – county, state, or Federal – can walk into any office in the center

and get the help they need. If the question isn't about that particular office's program, a staff member walks the customer to the appropriate office. To develop that solidarity, all the service center's employees familiarized themselves with the various agencies' programs. The agency reps meet often to maintain program familiarity. Informal settings, such as lunch gettogethers, also foster cooperation and impart awareness of one another's procedures.

To illustrate their commitment to customers, in March agency reps met with Taylor and Price County residents to ask them just how the service center's agencies could best help them. "We held three of these public meetings in different locations," says

Deborah Esselman, FSA CED. "Each agency gave a 15-minute presentation, then we answered questions. These meetings remind producers that we're here for them. It went so well, we plan to do this annually."

Placing the emphasis on the client is a local USDA tradition that goes back to the county's first service center near Medford's downtown, says Bob Plawski, NRCS District Conservationist. The ag-related offices moved to the courthouse and then to the University of Wisconsin Center campus. Through all the moves, the spirit of cooperation followed along.

The employees are well aware that there's only so much money in USDA's budget to operate their agencies, but they don't worry about which agency gets a farmer's business. They recognize that the most important aspect of the job is to provide farmers with what's best for them, not for an individual program or agency.

CED Esselman says, "The farm customer doesn't care which agency the money comes from. Our focus is on the people who walk through the door and what we can do to assist them." Agency workers compare administering sound farm programming that involves several offices to building a house. Carpenters, plumbers, and electricians are needed, doing their separate things, but they're all working from the same basic plan and have the same goal in mind.



photo by Susan Hunter

The Taylor County USDA Service Center. Back row, left to right: Dan Renzoni, UWEXT; Paul Malovhr, NRCS; Lisa Kolecheck, FSA; Christie Brooks, RD; Linda Zander, FSA; Steve Oberle, LCD; Mary Krizan, FSA; and Pearl Huber, FSA. Front Row: Bob Plawski, NRCS; Lisa Braun, NRCS; John Erickson, FSA; Stephanie Kelnhofer, FSA; Deb Esselman, FSA; Michelle Pernsteiner, UWEXT; Carolyn Drake, FSA; and Janice Smith, FSA.

See TAYLOR COUNTY, continued on page 3

Administrator's Column

EEO Counseling: Where To Go For Help

t FSA we must take direct personal responsibility for how we treat our fellow employees and our customers. By our words and actions, each of us can demonstrate a commitment to equal opportunity for all individuals. Civil rights is a subject that should be addressed by all of us at USDA. We read and hear about discrimination and the polarization of our people so often that it can seem easy to dismiss the problem as beyond us. But it's not, and we're fortunate to have help available to work out equal employment opportunity (EEO) conflicts.

FSA's EEO Counseling and Mediation Branch (CMB), headed by Debbie Lombardino, can help if you feel you have been discriminated against or have witnessed it against others. I am proud of the high level of service CMB provides to FSA employees and management officials.

The CMB, established in November 1997, is structured so that EEO counselors are readily available to all FSA employees throughout the Nation. FSA has 11 full-time EEO counselors who report directly to Washington. The

FSA NEWS

is published monthly in the interest of all FSA employees.

Editor: Jillene Johnson Editorial Board: Anne Belleville, R.I.; Kenneth Harden, Ind.; Denise Lickteig, Neb.; Eric Parsons, DC; Becky Rios, Idaho; Dann Stuart, DC; Barry Williams, Ark.

Reporters: FSA employees.

Readers are encouraged to contribute stories, photos, and suggestions. Send materials to the Editorial Board at:

FSA Public Affairs Staff 1400 Independence Ave., SW Stop 0506 Washington, DC 20250-0506 counselors service specific areas and are strategically located in Washington, DC, the Kansas City complex, and in FSA state offices (California, Colorado, Georgia, Kentucky, Minnesota, New York, North Dakota, Texas, and Washington). For help in locating a CMB staff member near you, please call the CMB in Washington, DC at (202) 401-7154.

An FSA employee who feels discriminated against based on one of the protected bases (race, color, national origin, sex, religion, age, disability, political beliefs, sexual orientation, and marital or family status) has a right to seek EEO counseling. It is USDA's Office of Civil Rights policy that an FSA employee **must** first contact an EEO counselor within our Agency. The only exception to this policy is an EEO complaint on non-selection for a vacant position. In this case, the employee must contact an EEO counselor within the agency where the position is located. In conflict-of-interest cases, FSA has entered into memorandums of understanding with the Foreign Agricultural Service and the Grain Inspection, Packers, and Stockyards Administration to provide EEO counseling and mediation services.

CMB strives to resolve EEO claims at the lowest possible organizational level, and I am pleased to say they are doing an excellent job in meeting this goal. The resolution rate in fiscal year 1999 for all USDA agencies was 44 percent. FSA's CMB staff surpassed this with a resolution rate of 50 percent for the 251 informal complaints filed. And this was only CMB's first full year of operation! CMB is well on its way to exceeding the 50-percent rate in fiscal year 2000.

The CMB staff contributes much of the success for FSA's above-average resolution rate to the Early Resolution Program (ERP). ERP uses collaborative informal counseling and mediation

to quickly resolve claims during the early stages of the complaint process. ERP does not replace the informal counseling process; it is designed to compliment it. Last year, CMB mediated 53 complaints under ERP, resulting in 44 resolution agreements. This equates to an 83 percent successful resolution rate under this program!

The CMB staff believes that both the employee and management must be certain that the issues surrounding the complaint are satisfactorily addressed. This is not to say that monetary compensation is not warranted in some cases, but the underlying issues and interests must be addressed in every complaint filed. If not, the employee will, in all likelihood, file another complaint on the same or similar issue, somewhere down the road.

I will not tolerate discrimination against FSA employees or our customers, and I am confident in the CMB staff's ability to successfully settle cases. But the CMB staff can only help out with cases they know about. That's why if you believe you are a victim of workplace discrimination or have witnessed it, it is crucial that you step forward and seek assistance from the CMB staff. CMB is there for you.

Each FSA office is required to have an EEO counseling poster prominently displayed on a bulletin board. If you don't have one of these posters in your office, please call CMB at (202) 401-7154.

TAYLOR COUNTY

continued from first page

Esselman says she feels the interagency cooperation gives customers satisfaction beyond that gained through the programs. "We want taxpayers to come in here and see people taking pride in their work. We want them to see that they're getting their money's worth."

Andy Hager, an Extension Service agent, says the cooperative spirit in the service center is a real resource in

alleviating the "pressure cooker" atmosphere that can accompany their work. The closeness of the staff members has encouraged a low turnover rate. And a jointly issued newsletter and interagency events like food drives reinforce the teamwork concept.

With its spotlight on service and cooperation, the Taylor County Service
Center illustrates USDA at its best!

Washington Watch



photo by Eric Parsons

arry Mitchell, Deputy Administrator for Farm Programs, talks with reporters during Washington Watch, the National Association of Farm Broadcasters (NAFB) annual visit with Federal agricultural officials. The May visit included a meeting with President Clinton and a briefing from Secretary Glickman.

Remember that radio is an excellent medium for getting Agency program and event information out to America's farmers. We encourage you to use this valuable resource whenever possible.

Willie Cooper is Man of the Year

by David Carnline, Agricultural Program Specialist, Louisiana State Office

illie Cooper, Louisiana's SED, has garnered another career-capping honor for his lifetime of devoted public service. *Progressive Farmer* magazine has named him "Man of the Year in Service to Louisiana Agriculture." *Progressive Farmer* established the Man of the Year awards program in 1943 to recognize individuals for outstanding contributions to the profession of agriculture.

Cooper has remained SED through five presidencies; he is the only SED to date to have accomplished this. "The award is for being old and being around 43 years," Cooper says modestly. Just last year, Cooper won the Farm Bureau's top honor – the Distinguished Service Award.

For over four decades, Cooper has been on top of the needs and interests of Louisiana farmers. In 1998, he helped design and implement various USDA disaster programs for his state, and through his leadership, his dedicated staff finalized loan applications with record speed. Bob Odom, the state's commissioner of agriculture and forestry says, "You have to look no further than the recent disaster assistance stemming from the 1998 drought



Willie Cooper.

photo by David Carnline

to know what Willie Cooper means to Louisiana farmers."

Cooper has worked all his professional life for USDA, beginning as a compliance reporter while still attending high school and then Southeastern State University. He worked his way up from county office manager trainee in 1958 to executive director of the former ASCS in 1972.

Progressive Farmer sums it up: "The state has enjoyed the services of many dedicated public servants. None has been more effective or more loyal to farmers than Willie F. Cooper." Congratulations Willie!

Farm Broadcasting Facts

- Broadcasting information to farmers began in 1921 when a Madison, Wisc. station ran weather reports.
- By 1922, 35 of the 36 licensed radio stations had been approved to broadcast USDA market news.
- George C. Biggar was the "Johnny Appleseed" of farm radio. In the 1920s, Sears Roebuck & Co. hired him to establish farm programs on stations in Chicago, Atlanta, Fort Worth, Memphis, and Kansas City.
- To receive more attention for their specialized needs, in 1944, 50 farm broadcasters (including USDA employees) formed the National Association of Radio Farm Directors, a precursor to the NAFB
- In 1954, the association published its first brochure entitled, "Farmers Have More Radios Than Anybody...and TV is Growing, Too."

Secretary Glickman's Honor Awards

n June 5, USDA held its 54th annual Secretary's Honor Awards Ceremony in Washington, DC. The awards recognize USDA employees and their partners for excellent on-the-job performance, exceptional public service, innovation, and heroism. The following is a list of the FSA recipients. Congratulations to all the awardees!

INDIVIDUAL/TEAM ACHIEVEMENTS

Outstanding Customer Service

Jo-Anna Nakata, Honolulu, Hawaii
 For innovative outreach in delivering
 supervised agricultural credit and
 training to limited resource Asian Pacific Islander farmers in the Commonwealth of the Northern Mariana
 Islands.

Equal Opportunity

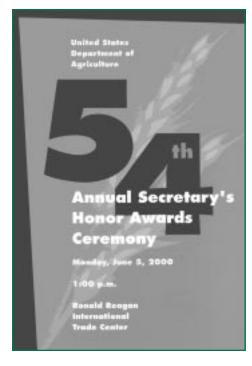
- LeAndrea D. Alsobrook, WDC
 For outstanding recruitment through
 the Workforce Recruitment Program
 for College Students with Disabili ties for the Farm and Foreign Agri cultural Service Mission Area.
- Stephen J. Scates, Springfield, III.
 For personal and professional ex cellence and commitment to assur ing that all are treated equally, fairly,
 and with respect.

Emergency Response and Heroism

 Robert B. Whinnery, Hopedale, Ohio
 For providing primary first aid assistance to a co-worker who suffered a brain aneurysm.

Public Service

- Edwin G. Granell Alonso, Lares, PR
 For selfless dedication of time and
 energy which has made a difference
 in the quality of life in America by
 helping individuals to solve critical
 problems within their communities.
- Merrill D. Marxman, Bourbonnais, Ill. For initiatives in fighting hunger and poverty in Kankakee County, Illinois.



 Robert C. Montgomery, Scottsville, Ky.

For creation of a tobacco awareness and prevention project in Allen County, Kentucky.

GROUP ACHIEVEMENTS*

Promoting Sensible Management of Natural Resources

 Conservation Reserve Enhancement Program, WDC
 For successfully developing a State-Federal conservation partnership targeted to significant environmental issues of State and National importance.

Outstanding Customer Service

- Continuity of Operations Plan, WDC For superb professional performance in the development of the first Department of Agriculture Headquarters Continuity of Operations Plan.
- Halifax County Office, Halifax, N.C. For issuing a record number of Loan Deficiency Payments and processing over four hundred Conservation Reserve Program offers.

- USDA Workplace Violence Prevention Steering Committee, WDC
 For exceptional and expeditious
 efforts that have made the Department of Agriculture a safer place to
 work.
- Y2K Millennium Rollover Team, WDC
 For outstanding achievement in meeting the challenges of the Y2K millennium rollover while ensuring continued operation and delivery of

Emergency Response and Heroism

program services.

Hurricane Recovery Team, WDC
 For exemplary interagency collabo ration in helping reconstruct the
 agricultural and environmental sec tors of the Central American coun tries affected by Hurricane Mitch.

Public Service

- Fredericksburg Area Office,
 Fredericksburg, Va.
 For providing enthusiastic promotional efforts for farmers' markets and organizing food recovery/gleaning projects.
- Secretary's Hispanic Advisory Committee Adopt-A-School Program, WDC
 - For outstanding efforts in developing an effective Adopt-A-School program by which the Department of Agriculture may reach out to the schools in the community.

MAJOR EXTERNAL AWARDS SPONSORED BY EXTERNAL ORGANIZATIONS, 1999-2000

The Hammer Award, sponsored by the National Performance Review Vice President Al Gore's special recognition to teams of government employees and their partners who have made significant contributions toward reinventing government.

- Conservation Reserve Enhancement Program Team
- Unified Export Strategy Team

- Electronic Bid Entry System Team
- Total Quality Systems Audit Program Team
- USDA Field Gleaning and Food Recovery Team

1999 PRESIDENTIAL AWARDS OF RANK, Senior Executive Service

Distinguished Executives

David C. Hall For outstanding contributions to the development, justification, and acquisition of budgetary resources in support of the nationwide operations of Farm Service Agency and the Commodity Credit Corporation in providing program benefits to American farmers.

2000 LENGTH OF SERVICE **AWARDS**

Forty or More Years of Service

- Robert J. Cooney, Kansas City, Mo.
- Willie F. Cooper, Alexandria, La.
- Allan H. Fehr, Jr., WDC
- Nancy M. Graves, WDC
- Lavar H. Hendricks, Yakima, Wash.
- Alan E. Holz, WDC
- Janet C. Jacobs, WDC
- Frederick L. Kaplan, Alexandria, Va.
- Joan R. Kimes, WDC
- Leonard Lathan, Gastonia, N.C.
- Darlene D. Martinec, Kansas City, Mo.
- Michael J. OConnell, Kansas City,
- Charles E. Turpen, Clarksville, Tenn.

Sixty or More Years of Service

Harold V. Mangum, Raleigh, N.C.

HACU Interns At Work

n June 2nd, they converged on DC. Approximately 450 Hispanic college students from around the country and Puerto Rico arrived here for orientation on their new assignments with numerous sectors of the Federal Government. Eleven of the students headed to FSA for orientation; then six were off on flights again to take up various FSA posts in Arizona, Missouri, and New Mexico. We can thank the Hispanic Association of Colleges and Universities (HACU) for organizing this internship effort and helping FSA get extra help from these bright, energized students.

HACU is a national organization representing Hispanic-Serving Institutions. These institutions are nonprofit, accredited colleges and universities in which Hispanics represent a minimum of 25 percent of the total enrollment. HACU also represents Associate Members, which are institutions having at least 10 percent Hispanic student enrollment or a minimum of 1,000 Hispanic students. HACU's National Internship Program works with Federal agencies to recruit qualified and moti-

vated students for internships that can lead to career employment. The HACU program is one of the many programs USDA works with to obtain interns.

For each of the 11 FSA interns, this summer post is highly significant. For many of them, it is their first professional job. It's an opportunity to test their skills, master some new ones, and learn what we do.

How are the students doing so far? "I was intimidated by what I would encounter in DC," says Johannes Maassen, who works for Farm Loan Programs in Washington, DC. "But the people I'm working with are making it a positive experience and, by working in a professional atmosphere, I am gaining confidence that I can take with me after graduation. I'm happy to be here." Beatriz De Angel, who is working for KCCO in Missouri says, "Working for USDA has been very enlightening for me. Not only am I getting acquainted with my major, I am making life-long memories."

These internships may be the first step for one of these students to become a leader in USDA!



photo by Eric Parsons

Associate Administrator George Arredondo (left) with FSA's HACU interns and their assigned locations. Left to right: Francine Guerrero (EDSO, WDC), David M. Gonzales (KCCO, Mo.), Dayanara Hudson (Public Affairs Staff, WDC), Johannes Maassen (Farm Loan Programs, WDC), Beatriz De Angel (KCCO, Mo.), Victor Rivera-Flores (KCCO, Mo.), Vanessa Gonzalez (Public Affairs Staff, WDC), Glenn Santana-Rivera (Arizona State Office), and Magda Ortiz (New Mexico State Office). Not pictured: Keith Gill (ITSD, WDC) and Anabel Marquez (KCMO, Mo.).

^{*} Due to space limitations, individuals receiving group achievement awards are not listed.

Meet the New Editorial Board

ere are the lucky employees selected as members of the FSA NEWS editorial board. Thanks to all who applied! Those not selected, don't worry, we're keeping your applications on file in case we need a fill-in person. With this range of expertise, various locales, and jobs, we're looking ahead to new ideas for OUR newsletter!

BECKY RIOS. Public Relations/Outreach Coordinator. Idaho State Office, Boise, Idaho.

A native Idahoan, Becky began her USDA career with FmHA nine years ago. She spent the previous 15 years employed as a civilian with the Department of Defense. Prior to accepting her current position in January, Becky was a county office Farm Loan Program Technician. Becky enjoys trail-riding horses through the mountains in the summer and hunting in the fall. She has two daughters and will be a first-time grandmother in September. Becky enjoys reading FSA NEWS articles on employees throughout the country and believes being an editor will be a great learning experience.

KEN HARDEN, County Executive Director, Clinton County Office, Frankfort, Ind.

Ken joined FSA in 1984 after graduating from Purdue University with a Bachelor of Science Degree in agricultural economics. He has been in Clinton County for 12 years after 31/2 years in Perry County, Ind. Ken is married to Leah and has two sons, Seth and Jacob. As the boys are active in Boy Scouts and 4-H, so is their father. Ken is also a leader in his local church and teaches Sunday School. Ken is curious to find out what goes into putting the FSA NEWS together and wants to see FSA from a new angle.







ANNE BELLEVILLE, Program Technician, Rhode Island County Office, Warwick, R.I.

DENISE LICKTEIG, Farm Loan Manager, Nemaha County Office, Auburn, Neb.

Denise received a Bachelor of Science Degree in General Agriculture from Northeast Missouri State University in 1985. In 1986, she began her career with FmHA as an Assistant County Supervisor. She became County Supervisor in 1987 and maintained this position until becoming a Farm Loan Manager in 1995. She is actively involved with the National Association of Credit Specialists and serves as Vice President of the Nebraska Association of Credit Specialists. Denise and her husband. Scott, are have two children. Maxine and Hank. Denise looks forward to reading FSA NEWS every month and especially enjoys the crossword nuzzle

BARRY WILLIAMS, County Executive Director/District Outreach Coordinator, Phillips County Office, Helena,

Barry is a graduate of Arkansas Tech University and has been with our Agency for 9 years. He is an Arkansas Agricultural and Rural Leadership Program graduate and participated in an international study tour through Bolivia and Brazil. Barry is an active volunteer in his community, serving as chairman of the Dallas County Fair Board and organizing the fair's annual parade. He and his wife have one daughter, Alicia. Barry thinks being an FSA NEWS editor will be an interesting departure from his daily duties and likes to do what he can to help promote our Agency's mission.

Anne has 22 years of service with our Agency. Her duties include administration, automation, payment limitations, and conservation and farm loan tasks. She recently received a Superior Accomplishment Award for devoting personal time, energy, and expense to enhance the mission of the county office through selfimprovement, outreach efforts, and promoting Team USDA. Anne routinely contributes ideas and implements new procedures to more efficiently administer county office programs. She and her husband, Norman, have been married for 18 years, and Anne is an avid golfer. Through FSA NEWS. Anne would like to educate others about the Northeast's agricultural diversity.

Civil Rights at USDA: A Success Story in Progress

by USDA Secretary Dan Glickman

ive years ago, when I became
Secretary of Agriculture, I discovered that the Department
was still struggling – as much of our
society still is – to make racial equality
an institutionalized and unshakeable
principle, one that is embedded in
every action, every decision, and every
program.

I immediately made it a top priority to make USDA a place where employees, customers, and constituents are all treated with the fairness and dignity they deserve. It has been my goal to make USDA a civil rights leader in the Federal Government.

One of our most important steps in that direction was the settlement we reached last year in a class-action suit brought by a group of African-American farmers alleging discrimination by USDA. The settlement calls for debt forgiveness and payments to individual plaintiffs who can prove discrimination, even if it occurred as long ago as 1981. As of April 26, payments totaling \$206.5 million have been made to 4,130 farmers.

As important as the settlement is, our civil rights agenda includes more than reactively making amends for past injustice. In 1996, I appointed a committee of USDA employees to examine the state of civil rights throughout the Department and report back to me with suggested actions. After three months of exhaustive fact-finding, they delivered 92 recommendations covering everything from ways to save minority-owned farms to USDA hiring practices to disciplinary action for civil rights violators.

As we have acted on those recommendations, change has come. Over the last few years, USDA has increased the number of new loans to African-American farmers by more than two-thirds. We have strengthened



our relationships with Historically Black Colleges and Universities and other minority-serving institutions. And racial minorities are now better represented both in the USDA workforce and on FSA's county committees, which help administer and implement our farm programs at the local level.

We have also established a new Office of Outreach, which will help get information about our programs to minority communities and socially and economically disadvantaged populations. Often, these communities qualify for USDA assistance without even knowing it. The Office of Outreach will serve as a central repository for information and assistance, helping ensure the fair distribution of USDA resources to people and places that have never before received them.

Every aspect of USDA's work is becoming more inclusive. We have worked to help small, minority farmers develop marketing relationships with local school districts. We have approved a new Pilot Export Training Program, which will help small farmers in Alabama, Georgia, and Mississippi take advantage of opportunities in global markets. Our food safety arm has stepped up its outreach efforts, ensuring that their educational materials are disseminated in minority communities. And those are just a few examples.

Internally, almost all USDA employees have now completed some civil rights training, where they learned about the particular sensitivities involved in working with historically underserved communities. Many supervisors and managers have received additional training to help them manage the diversity on their staffs. And our agency heads are now evaluated as much on their civil rights performance as any other aspect of their job.

We have introduced accountability, so that those who do not follow civil rights guidelines can expect to bear the consequences. Over the last two years, we have issued 94 disciplinary actions, ranging from letters of reprimand to 14 dismissals.

Overhauling an institutional culture is not an overnight job. It will take sustained commitment and relentless vigilance over an extended period of time. We have yet to reach the mountaintop, but we have begun the climb.

Abraham Lincoln, when he signed the legislation creating USDA, called it the "People's Department," because of its ability to improve the lives of so many different Americans in so many different ways. With our vigorous civil rights agenda, we are beginning to live up to that name in its fullest sense. The "People's Department" is starting to make good on its obligation to serve all of the people.

Do You Know Your Farm Animals?

- Even-toed hoofed animals that supply about 47 million pounds of fleece per year in the U.S. The practice of utilizing their fleece dates back to 4000 B.C., and they are the world's most widely distributed domestic animal.
- In the U.S., 189,000 water surface acres are used to produce these freshwater nocturnal scavengers. The location of their feelers remind us of a certain housepet.
- North Carolina and Minnesota are the tops in production of these short distance flyers which can also run at speeds up to 15 mph. Originally domesticated by the Aztecs, they now number 300 million on U.S. farms.
- These intelligent animals average 8 babies per litter. Numbering about 58 million in the U.S., they provide one quarter of the meat Americans eat.

- Ruminant herbivores that number about 100 million on U.S. farms. In various societies throughout history, wealth has been measured in terms of them — the word is related to capital and chattel.
- Idaho accounts for almost half of the annual U.S. dollar value for sales of these animals related to the salmon family. A common U.S. variety is colorful, with a spotted back and red splashes on its sides.
- In the U.S., these cattle family members are raised chiefly in Texas and provide 7 pounds of mohair per clipping. That's one big soft sweater.
- These animals originated in southwestern Asia and provide eggs in the U.S. valued at \$4.5 billion annually. They are one of the first domesticated animals mentioned in recorded history.



ANSWERS:
1. sheep 2. cattish 3. turkeys 4. pigs 5. cattle 6. trout 7. angora goats 8. chickens

Answers to June's Puzzle



U.S. FOOD PRODUCT INTRODUCTIONS



YOGURT

1900 - Hershey's chocolate bar

1903 - Dole canned pineapple

1912 - Oreos

1923 - Welch's grape jelly

1928 - Velveeta

1932 - Fritos corn chips

1937 - Spam

1942 - Dannon yogurt

1946 – Maxwell House instant coffee

1958 - Rice-a-Roni

1965 - Cool Whip

1970 - Hamburger Helper

Source: USDA

Date	Location	Event
July 4		Independence Day
July 10	Albuquerque, N.M.	Administrator Kelly to attend Annual EEO Civil Rights Training
July 10-14	Kansas City, Mo.	Administrator Kelly and Alex King, Acting Deputy Administrator for Commodity Operations, to attend Warehouse Examiners Conference
July 13-14	Atlanta, Ga.	Administrator Kelly to attend 1890 Orientation Program
July 20-23	Waco, Texas	Associate Administrator George Arredondo and Larry Mitchell, Deputy Administrator for Farm Programs, to attend Texas Association of FSA County Employees Convention
July 24	Kansas City, Mo.	Administrator Kelly and John Williams, Deputy Administrator for Management, to attend grand opening of the new Kansas City Complex